

Scots Gap and Stamfordham Surgery

Newsletter February 2009

Online Appointments and Prescriptions

We are now offering online appointment booking and cancellation and repeat prescription requests through EMIS ACCESS. Patients who are already registered can book and cancel appointments and order repeat prescriptions 24 hours a day, 7 days a week.

If you have not yet registered for EMIS ACCESS you can do so by calling into the surgery and collecting a registration letter which will guide you through the process.

Early Morning Appointments

Following patient feedback we are now offering early morning appointments at Scots Gap. These appointments are available on Thursday mornings and must be pre-booked. These appointments are not a replacement for the Out of Hours service.

Patient Questionnaires

We are once again carrying out our patient questionnaire. These are given to each patient that comes to see a doctor and the results monitored by us to help improve our service.

Website

The practice now has a website. You can find us at :
www.drs-winslow-menage.org.uk.

Building Work

We are looking to address the problem of parking outside the surgery. To this end a staff car park is being created and while we hope that disruption will be kept to a minimum apologise in advance for any inconvenience this may cause whilst the work is being carried out.

Cryotherapy

The Liquid Nitrogen system we have is available to patients with certain skin problems. Nick and Kate will be able to advise on whether this could help you.